

# TOWING POLICY

## EFFECTIVE

### DECEMBER 3, 2024

#### TRA PURCHASES

POST PURCHASE	ACTION
<b>7 DAYS</b>	CUSTOMERS WILL HAVE 7 DAYS FROM THE DATE OF THE PURCHASE TO REMOVE ALL VEHICLES FROM THE AUCTION LOT.
<b>8 DAYS</b>	ON THE 8TH DAY, THE VEHICLE WILL BE TOWED TO A THIRD-PARTY OFFSITE STORAGE FACILITY WHERE STORAGE FEES WILL BE ASSESSED.

#### WHOLESALE CAR PURCHASES

POST PURCHASE	ACTION
<b>10 DAYS</b>	CUSTOMERS WILL HAVE 10 DAYS FROM THE DATE OF THE PURCHASE TO REMOVE ALL VEHICLES FROM THE AUCTION LOT.
<b>11 DAYS</b>	ON THE 11TH DAY, THE VEHICLE WILL BE TOWED TO A THIRD-PARTY OFFSITE STORAGE FACILITY WHERE STORAGE FEES WILL BE ASSESSED.

All abandoned vehicles in the client lot, sold lot, and truck lot will be towed every Monday at 12 noon to a 3rd party storage facility, where towing and storage fees will be assessed at owner's expense. If your vehicle has been removed from the auction sold lot, client lot, or truck lot, please contact: Complete Towing, 810-235-1711.